

# Texperts

the experts in SAP technologies

## SAP BASIS Support from Beginning to End

Texperts, Inc. is an SAP Partner in the Americas specializing in SAP BASIS. We offer services based on SAP Best Practices that support the client throughout the entire SAP lifecycle, either remotely or onsite. We assist with planning for pre-installation, including HW-sizing and overall SAP architecture. During implementation, we install SAP components and third party add-ons as well as assist the project team with the implementation. After Go-Live we work with the client to support them in all areas of administration, including maintenance and providing planning advice for the evolution of the SAP System Landscape.

Texperts is looking to the future by establishing strategic partnerships with VMware® and SAP to offer our clients SAP BASIS services for their SAP environment on VMware.

## SAP BASIS Services

### Planning / Pre-Implementation Ongoing Production Support

- Pre-installation planning
- HW-sizing support
- Capacity planning
- System layout
- OS/DB
- Hardware
- Hosted / non-hosted
- Physical / Virtual
- Break-fix support
- Note application
- Users and security
- Maintenance and monitoring
- Solution Manager
- Transport Management System
- Output management
- Backup / Restores / Snapshots

### Implementation & Go-Live

- Troubleshooting
- Break-fix
- Backups / Restores / Snapshots
- Installation
- Transport Management
- Note application

### Special Services

- SAP Upgrades
- SAP Migration
- SAP Virtualization
  - SAP ACC / LVM
  - Assessment & Healthcheck
  - Design & Architecture
  - Cloud Consulting for SAP

# SAP® BASIS

## Highlights

- SAP Partner
- SAP Certified Consultants
- VMware Enterprise Partner
- VMware Authorized Consultant (VAC)
- VMware Certified Professional (VCP)
- Over 30 years of SAP experience
- Client focused
- Competitive consulting rates
- On-site, Off-site or Hybrid
- Quick support response time
- Excellent communication skills

"A key reason our SAP upgrade was a success is that we partnered with Texperts, and they have such deep knowledge of SAP and virtualization. It was a very collaborative effort, and any time there was an issue, we came together and worked it out."

- Paula Neil,

*IT System Manager, Accounting, Finance, Human Resources, and Legal for Mazda North American Operations*



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