



# Upgrades for SAP

the experts in SAP technologies

## Experience is the Key to a Successful Upgrade

Current economic times are forcing companies to search for new ways to cut costs—all while maintaining efficient and flexible IT infrastructures. This is compounded by the end of mainstream maintenance for many SAP releases, compelling customers to upgrade (see overview). Historically, this has been a major undertaking. Not only is the upgrade project intensive on resources, it is also a source of risk. Any errors during the upgrade process could severely disrupt the company's operations. When you face this much risk, depend on Texperts' 30 years of SAP experience.

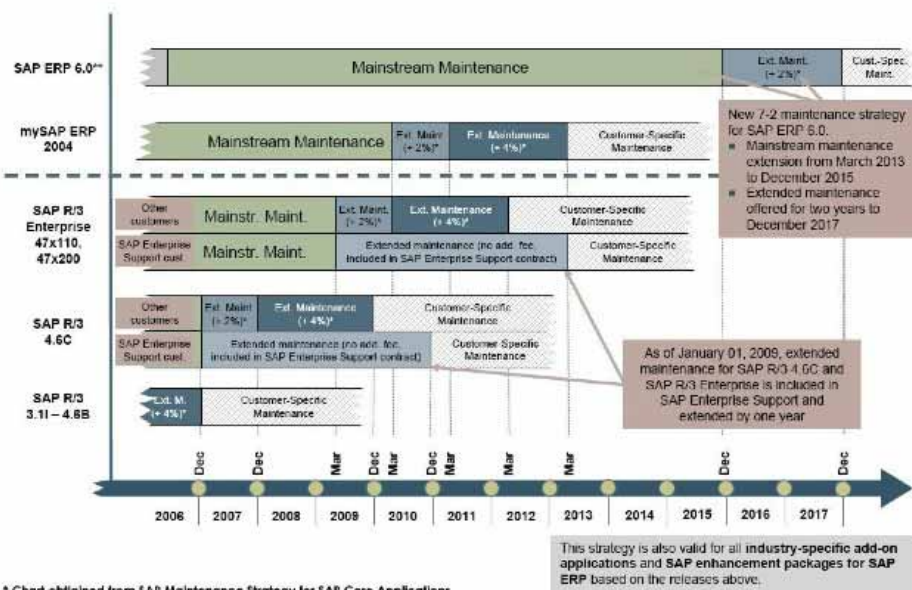
In addition to years of experience in upgrade services, Texperts offers service tools that help mitigate risk. These tools, *vUpgrade* and *vBreakFix-Path*, allow the upgrade to be developed independent of the SAP landscape. Adjustments and

## Highlights

- Over 30 years SAP experience
- Cost-effective Service Tools
- Service tools for accelerated upgrades
- Manage risk and minimize downtime
- Client focused
- SAP Partner
- SAP Certified Consultants
- VMware Enterprise Partner
- VMware Certified Professional (VCP)

*"Fairfax Water provides services to over 1.3 million people and is extremely concerned about cost as well as risks to ongoing operations. Texperts' Upgrade approach dramatically reduced the risks and was the most cost-effective we've seen. We will continue to follow it for all large-scale system events going forward."*

— Brian Clements,  
Project Manager, Fairfax County Water



\* Chart obtained from SAP Maintenance Strategy for SAP Core Applications Information for Customers and Partners dated July 2009

- *vUpgrade* service tool
- *vBreak-FixPath* service tool



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